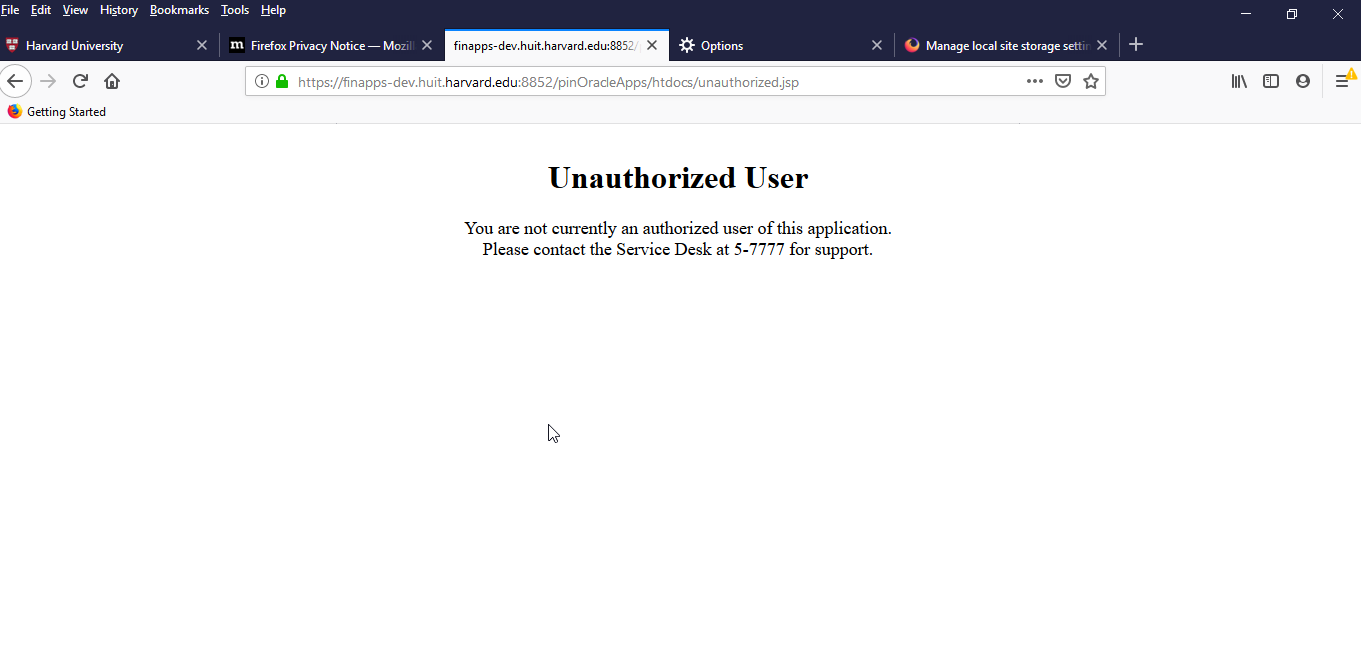
Clearing of Cookies in MOZILLA FIREFOX

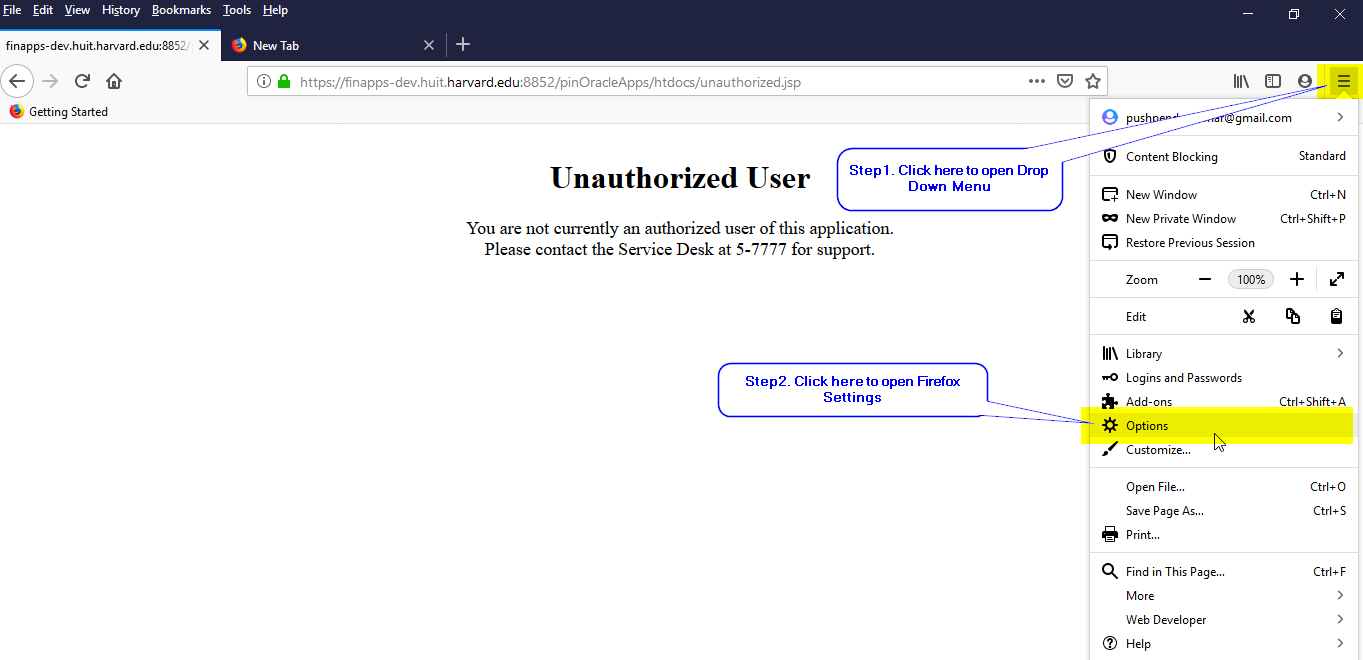
Action: Login to Oracle Financials via “Harvard Key”.

After authenticating via Harvard Key IF YOU GET AN ERROR as shown in screenshot below then please follow the rest of the screenshots to delete cookies in Mozilla Firefox.

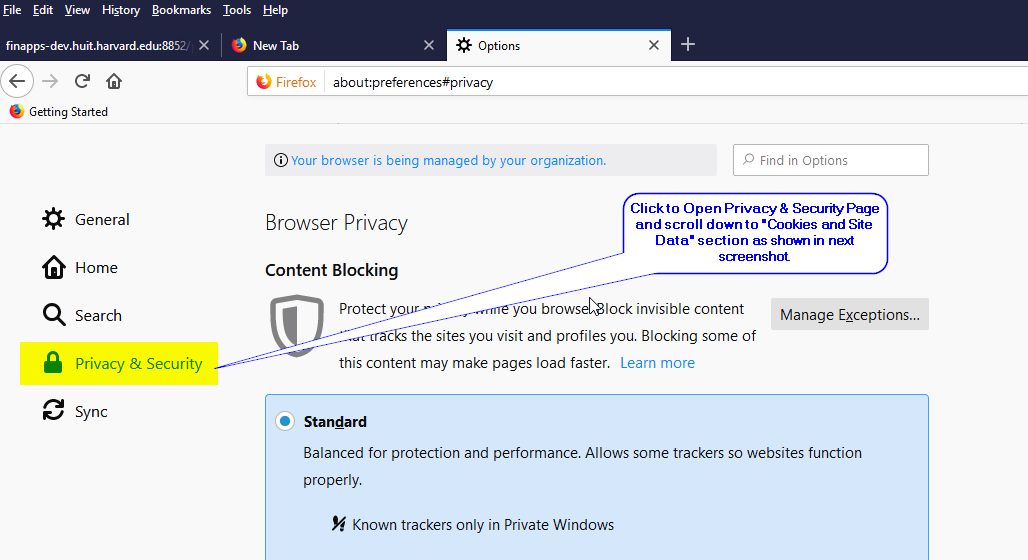


**Steps to Delete Cookies in Firefox**

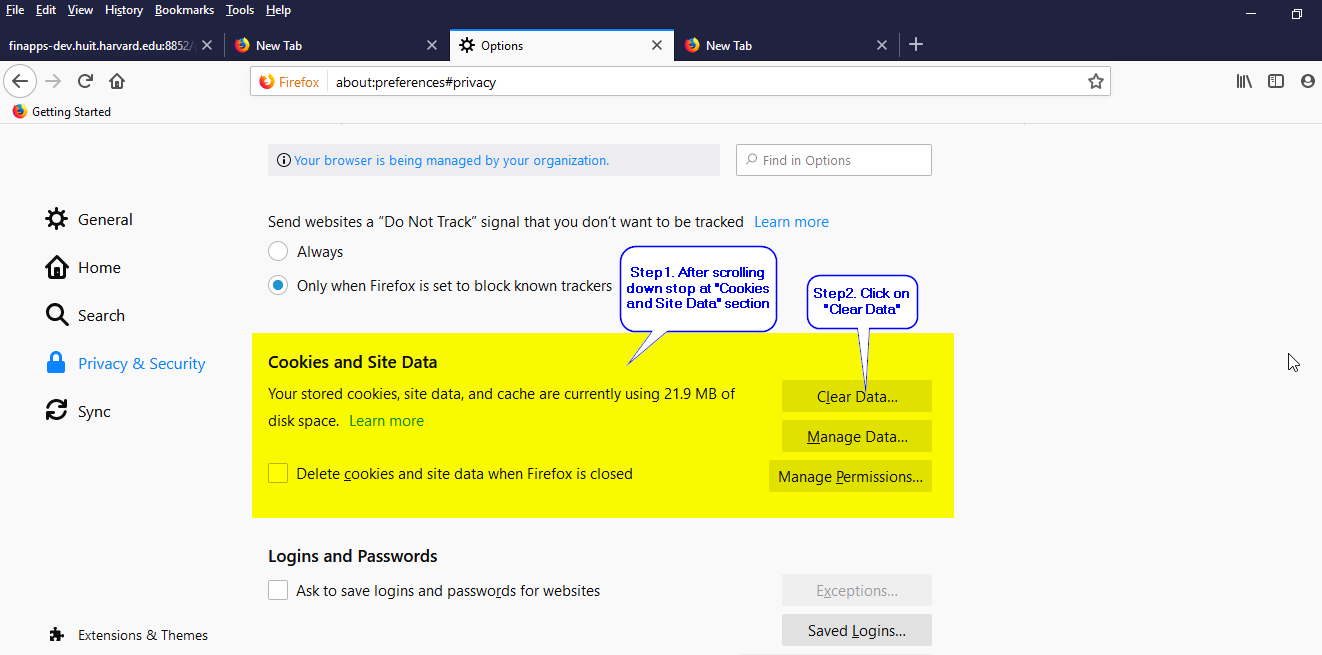
**Screen 1:** Trying to open Firefox settings



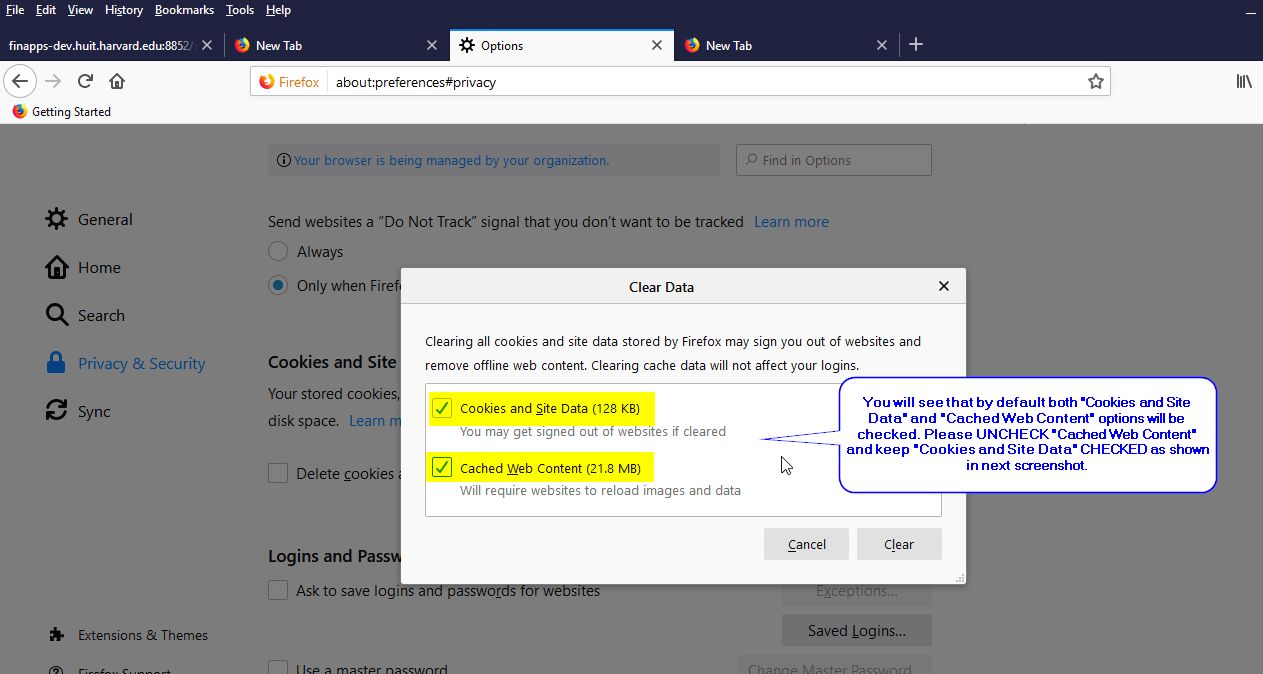
**Screen 2:** Opening “Cookies and Site Data” section in settings



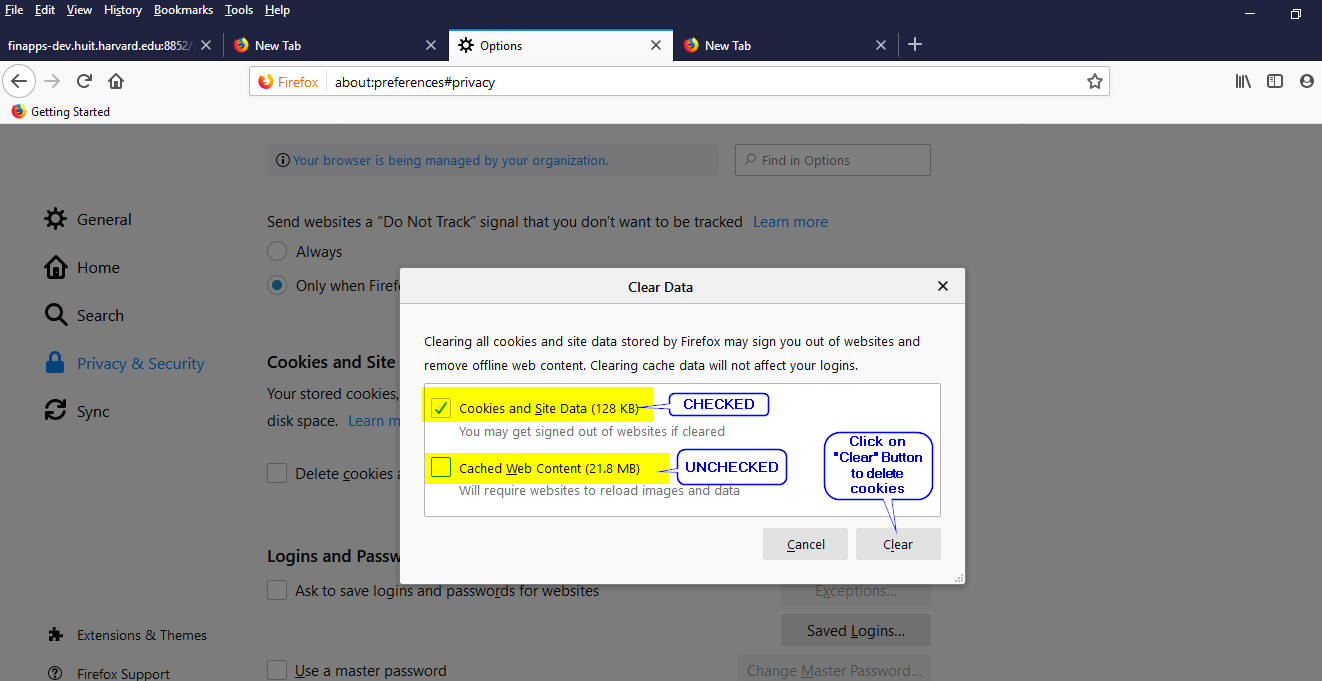
**Screen 3:** Opening window to clear cookies

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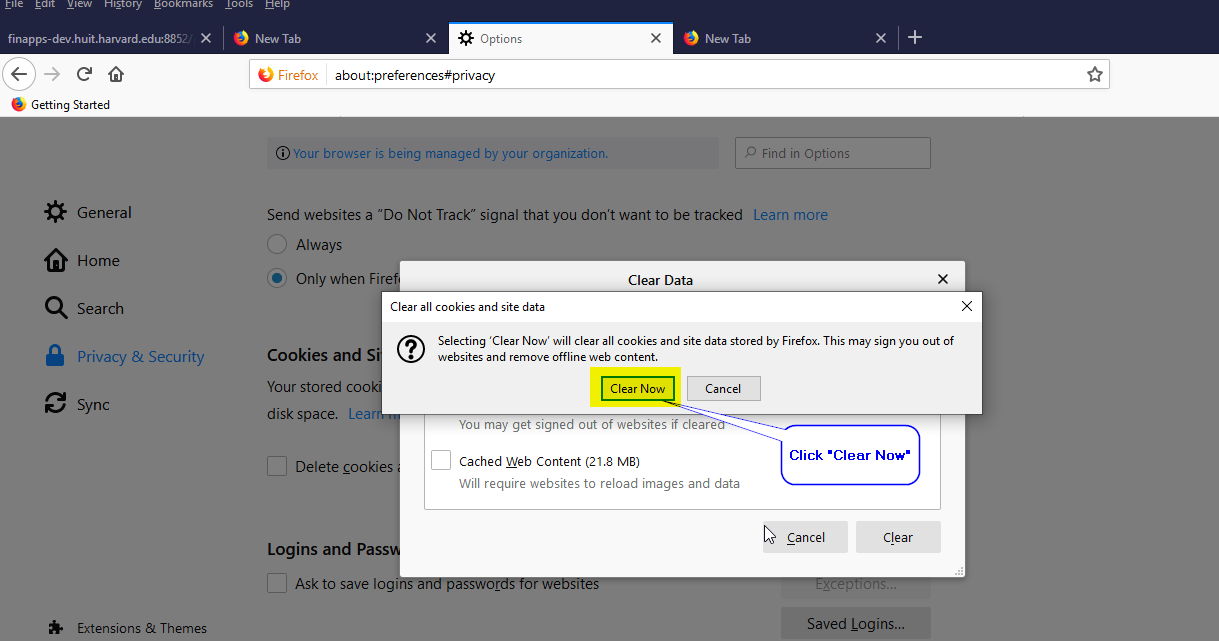
**Screen 4:** Selecting **Cookies and Site** Data option

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**Screen 5:** Final Step “Deleting Cookies”

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**Screen 6:** Please click “**Clear Now**”, cookies will be cleared.

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Please close Firefox and re-open it again to login to “Oracle Financials” via Harvard Key.